

The doorway to information about **what's going on in and around your neighborhood**

DID YOU KNOW THAT YOU CAN RECEIVE EMAIL UPDATES ABOUT CODE ENFORCEMENT ACTIVITY IN YOUR NEIGHBORHOOD?

If you would like to be notified about ongoing code enforcement activity in your neighborhood the City of Richardson's Neighborhood Services Department invites you to sign up for the **"Neighborhood Awareness" Email Update program.**

Through twice-monthly email reports, you'll receive information regarding code violations in your neighborhood and the actions taken to correct those violations. Equipped with this up-to-date information, residents are better positioned to complement code enforcement efforts by helping to identify issues that are not currently being addressed. Residents are encouraged to contact staff with questions and/or to report possible violations that are not listed in the report.

"The program has been a great success," explains Don Magner, Neighborhood Services Director. "The two-way communication encouraged by the program has resulted in a better working relationship between residents and staff that has carried over to other initiatives." Neighborhood Services has experienced a decrease in the number of citizen complaints and an increase in the number of residents working with staff to identify issues that need to be addressed because of the program.

Also included in the update is a feature that highlights topics of interest to neighborhood leaders. Features are carefully crafted to communicate timely information about City services and events. The focus of this initiative is to inform residents of City policies and procedures, encourage residents to take action that reinforces positive standards, and to work with City leaders to develop policies that foster attractive, healthy neighborhoods.

How to Join the Email Update Program

To join the existing email update program in your neighborhood please send your name, address, email address and neighborhood to don.magner@cor.gov or call 972-744-4166.

